

Installation

How can I contact the Blog2Social Customer Support?

If you have technical questions about Blog2Social, there are multiple options available to get in touch with our customer support. We strive to provide the best support experience possible, so feel free to use any of these options to get the assistance you need!

Below are the different ways you can get help:

AI-Powered Support

Our AI-powered support provides instant answers to common questions and troubleshooting tips. Simply visit the **"Help & Support"** page in Blog2Social. Here you can click on **"Request Support"** to use the AI assistant to quickly find solutions without waiting for a response.

This assistant is available 24/7 to answer your questions about Blog2Social. If the assistant can't resolve your issue, you can reach out to the Blog2Social support team for further help.

The screenshot displays the Blog2Social interface. On the left sidebar, the 'Help & Support' option is highlighted with a green box and a green arrow. The main content area is titled 'Help & Support' and features a navigation bar with 'Help & Community', 'Troubleshooting-Tool NEW', 'Sharing-Debugger NEW', and 'Step-by-Step-Guide'. Below this, a 'Request Support' button is highlighted with a green box and a green arrow. The page also includes a 'Couldn't find your answer?' section with a form to create a support account, a 'Browse the Blog2Social support community' button, and a 'Frequently asked questions' section with a list of topics.

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Blog2Social Community

Join the [Blog2Social Community](#) to connect with other users, share experiences and find answers to common issues. The Community is a great place to explore discussions, ask questions and get insights from both users and Blog2Social experts. To join the Community, you can click on "**Help & Support**" -> "**Create Account**" in Blog2Social.

The screenshot displays the Blog2Social interface. On the left sidebar, the 'Help & Support' option is highlighted with a green box and a green arrow. The main content area is titled 'Help & Support' and includes a 'Request Support' button. Below this, there is a section titled 'Couldn't find your answer?' which contains a form to 'Create your support account to ask questions and get help'. The form includes fields for 'User name', 'Email address', and 'Create password', along with a checkbox for 'I agree to the community rules'. A green arrow points to the 'Create Account' button. Below the form is a green button labeled 'Browse the Blog2Social support community'. To the right, there is a 'Frequently asked questions' section with a list of topics including 'Installation', 'Connecting Social Networks', 'Autoposting, Sharing und Re-Sharing', 'Customizing Social Media Posts', 'Scheduling and Best Time Manager', 'Reporting', 'Contracting and Licensing', 'Security', 'Troubleshooting for Error Messages', 'Affiliate Program', and 'Helpful Network Settings'. At the bottom, there is a 'Sales Support' section with a link to find the right license.

WordPress Support Section

You can also check the [WordPress Support Forum](#) for frequently asked questions and community discussions regarding Blog2Social. The WordPress forum is a valuable resource for troubleshooting and learning about best practices.

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Forums Welcome to Support Guidelines Get involved Log in

Home / Plugin: Blog2Social: Social Media Auto Post & Scheduler

[Blog2Social: Social Media Auto Post & Scheduler] Support

Search this forum [Log in to Create a Topic](#)

Topic	Participants	Replies	Last Post
★ Important Update: Changes to X (Twitter) API Policies Started by: Blog2Social-Support	1	1	2 months, 3 weeks ago Blog2Social-Support
★ Pinterest authorization fails Started by: ildomandatore	8	12	9 months, 1 week ago blog2socialservice
★ Important Notification Regarding Facebook Groups Started by: Blog2Social-Support	1	1	9 months, 3 weeks ago Blog2Social-Support
Substack? Started by: adaptiman	2	1	3 weeks, 3 days ago Blog2Social-Support
✓ Suddenly not able to share on Facebook Started by: JJPrince89	3	3	1 month ago Blog2Social-Support
✓ Posts by website users are not visible in calendar and scheduled posts list Started by: pjkarsen	2	1	2 months ago Blog2Social-Support



- [Blog2Social: Social Media Auto Post & Scheduler](#)
- [Frequently Asked Questions](#)
- [Support Threads](#)
- [Active Topics](#)
- [Unresolved Topics](#)
- [Reviews](#)

Email-Ticket-System

For direct assistance with technical issues, you can contact our support team via the ticket system. Our support agents will respond as soon as possible to help resolve any issues. Simply contact our support team with a detailed description and screenshots of your issue here:

[>> Contact Blog2Social Support <<](#)

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Blog2Social Help & Support Pricing Sign in DE

Blog2Social - We're here for you

Have a question?

Service Chat
Get instant help with features, settings, and issues - directly in the chat, 24/7.
[Start Chat >](#)

FAQ
Quick answers to the most common questions regarding installation, settings, and features of Blog2Social.
[Find Answers >](#)

Blog2Social Community
Connect with other Blog2Social users and get technical support as well as helpful tips from the community.
[Go to Community >](#)

Common Questions

- Blog2Social System Requirements
- How do I connect my social media accounts?
- How can I use the Auto-Poster to automate and schedule my blog posts?
- How do I re-share my posts automatically on social media?
- How can I schedule blog posts for social media?

[View all FAQs](#)

Get in touch

Questions about licenses, billing, or your next step with Blog2Social?
Our sales team will assist you with all commercial and licensing-related matters.

Name: E-Mail:

Blog URL (optional): Account ID:

Message:

Add screenshot: I'm not a robot

No file selected

For clarifying your problem, you can attach a screenshot.

Other helpful guides

- [Why are my posts not being shared?](#)
- [The connection to the server failed. Please try again!](#)
- [Why are my posts shared multiple times on social media?](#)
- [When connecting, my Facebook page or Instagram account is not found.](#)
- [Why is my image not displayed in my social media posts?](#)

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