

# Troubleshooting for Error Messages

**Solution: Your authorization has expired. Please reconnect your account in the Blog2Social network settings.**

The following message can be caused by multiple reasons:

**„Your authorization has expired. Please reconnect your account in the Blog2Social network settings.“**

For example:

- If your credentials for your social media account were changed, such as the email address or the password.
- If you have changed any administrative settings for your accounts on the specific social media network.
- Due to security reasons, some networks, like Facebook and LinkedIn, refresh the authorization for all social media accounts regularly every 1-3 months.

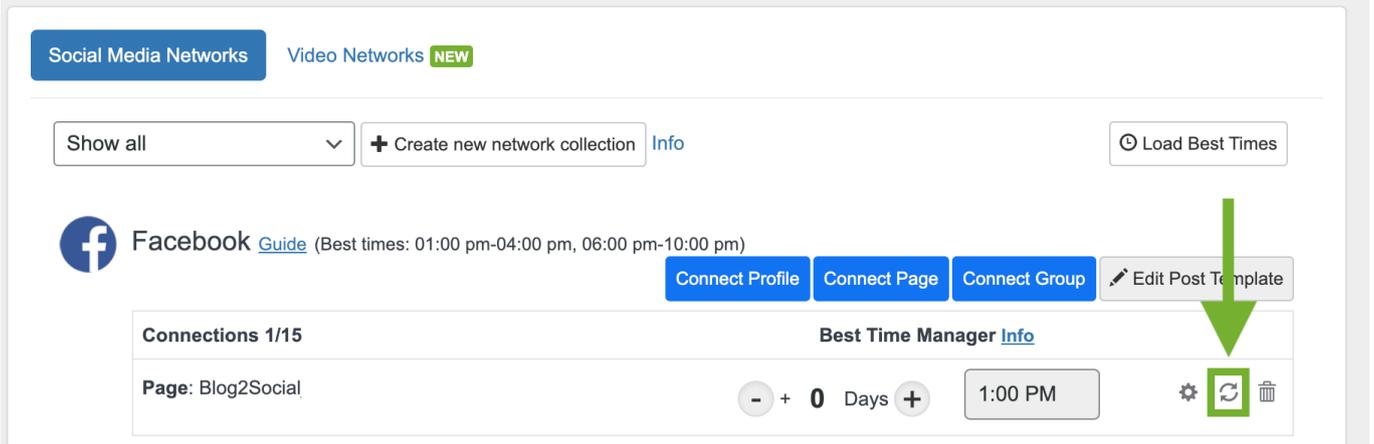
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The following instruction will show you how to reconnect your social media account so that you are again able to share your post to all your social media accounts automatically.

- 1)** Please click on **“Networks”** in your Blog2Social dashboard.
- 2)** Go to the network, whose connection is interrupted.
- 3)** Click on the renew symbol, next to the settings icon.
- 4)** Enter the username or email address and your password.  
Grant the necessary access rights to Blog2Social if you are asked for it.

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## Networks



The screenshot shows the 'Networks' section of a dashboard. At the top, there are tabs for 'Social Media Networks' and 'Video Networks' (marked as 'NEW'). Below the tabs, there is a 'Show all' dropdown menu, a '+ Create new network collection' button, and an 'Info' link. A 'Load Best Times' button is also present. The main content area features a Facebook profile card for 'Facebook' with a 'Guide' link and best time suggestions: '01:00 pm-04:00 pm, 06:00 pm-10:00 pm'. Below the profile card are buttons for 'Connect Profile', 'Connect Page', and 'Connect Group', along with an 'Edit Post Template' button. A green arrow points down to a 'Best Time Manager' section, which includes a 'Connections 1/15' indicator, an 'Info' link, and a 'Page: Blog2Social' label. The 'Best Time Manager' section also has a '- + 0 Days +' selector, a '1:00 PM' time picker, and a refresh icon (circular arrow) highlighted with a green box.

You can now share your posts again!

### **Please note:**

As soon as your account is reconnected, your scheduled posts will be shared automatically according to your regular scheduling plan.

### **More troubleshooting guides for connecting social media networks:**

- [I cannot connect my Facebook page / I cannot see my Facebook page](#)
- [Connecting Instagram - Things to check](#)
- [Connecting Google My Business - Things to check](#)

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