

Troubleshooting for Error Messages

The network could not publish your post. Please see the following guide.

To resolve this notification, we suggest checking out the following tutorials that provide solutions for various possible reasons for this notification:

1) Please try reauthorizing your account in the “**Networks**” section of Blog2Social: [Solution: Your authorization has expired. Please reconnect your account in the Blog2Social network settings.](#)

2) You also can try to remove and re-add your social media account with Blog2Social. This may help fix any connectivity issues: [How do I disconnect one of my social media accounts?](#)

3) Image files that are too small or too big or in an unsupported format can cause various issues. Please make sure your images meet the requirements of the social platform.

We recommend using “.**jpg**” or “.**png**” for image formats since they are widely supported by most networks.

These guides show you how to solve the most common issues with images:

[What is the best image size for my social media posts?](#)

[Why is my image not displayed in my social media posts?](#)

4) Issues with images are often caused by missing or conflicting metadata (“Open Graph Tags” and “Twitter Cards”). The social media networks will always display the information they find in the source code of your post on your website. The following tutorials show you:

[What are open graph tags and what do I use them for?](#)

[Troubleshooting: Checklist and solutions for setting Open Graph Tags](#)

5) Is your video format supported?

In this guide you’ll see all supported video file formats for the various social platforms:

[How to share videos on social media?](#)

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6) Does your website meet the system requirements?

[System requirements for installing Blog2Social](#)

Additional helpful guides:

- [Posting on **Facebook** - Troubleshooting checklist and solutions for connecting and posting on Facebook accounts](#)
- [Posting on **Instagram** - Troubleshooting checklist and solutions for connecting and posting on Instagram accounts](#)
- [Posting on **Twitter** - Troubleshooting checklist and solutions for connecting and posting on Twitter accounts](#)
- [We don't have the permission to publish your Google Business post. Please check your authorization.](#)

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