

# Troubleshooting for Error Messages

## Why are my posts shared multiple times on social media?

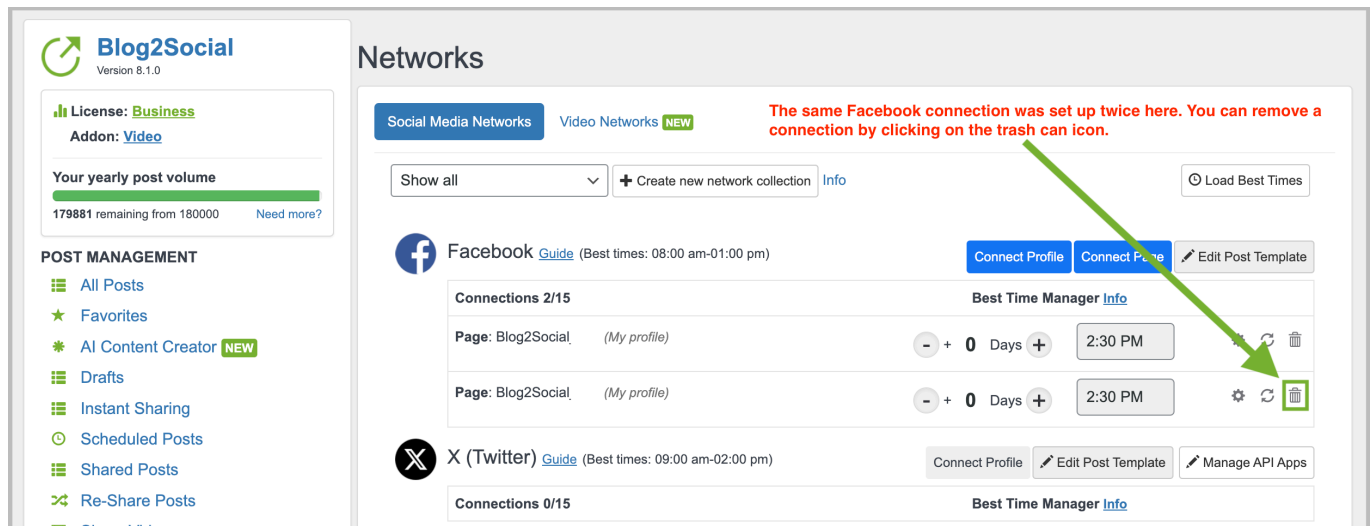
If your posts are being shared twice or multiple times on social media, there can be various reasons for this. Please check the following steps to solve this issue:

### 1) Are your Accounts connected multiple times?

Please click on "**Networks**" in Blog2Social to check if your social media account is connected more than once. If this is the case, you can remove the duplicate connections by clicking on the trash bin icon. Here is a detailed guide:

[How do I disconnect one of my social media accounts?](#)

If you are working with multiple WordPress users or authors on your website, each user should check their connected accounts under "**Networks**", as Blog2Social operates on a WordPress user-based system.



### 2) Are you using the Auto-Poster?

Please make sure that the options "**Updated Posts**" or "**apply re-post**" are not enabled in your [Auto-Post settings](#), as these can lead to multiple posts on social media. For example, if "**Updated Posts**" is enabled, your WordPress post will be repeatedly republished on social media whenever you click "**Update**" in the WordPress post editor.

If you are working with multiple WordPress users or authors on your website, each user should check their [Auto-Post settings](#).

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**Blog2Social**  
Version 8.4.7

License: **Business**

Your yearly post volume  
179980 remaining from 180000 [Need more?](#)

Your monthly X post volume  
600 remaining from 600 [Need more?](#)

**POST MANAGEMENT**

- All Posts
- Favorites
- AI Assistant **NEW**
- Drafts
- Instant Sharing
- Scheduled Posts
- Shared Posts
- Re-Share Posts
- Share Videos
- Auto-Post**
- Calendar
- Notifications

Social Media Metrics **BETA**

- Networks
- Settings
- Help & Support
- Upgrade License
- Plans & Prices

## Auto-Post

Posts for Facebook Profiles will be shown on your "Site & Blog Content" navigation bar in the "Instant Sharing" tab. To share the post on your Facebook Profile just click on the "Share" button next to your post. More information in the [Instant Sharing guide](#).

**Autoposter** [Info](#)

Set up your autoposter to automatically share your new or updated posts, pages and custom post types on your social media channels.

ON

Select your preferred network collection for autoposting. This collection defines the social media accounts on which the autoposter will share your social media posts automatically.

Select network collection:  
New Collection

[Network settings](#)

new posts  post  page  
[Select all](#)  e-landing-page  elementor\_library

By enabling this feature your previously published social media posts will be sent again to your selected social media channels as soon as the post is updated.

updated posts  post  page  
[Select all](#)  e-landing-page  elementor\_library

Select to auto-post immediately after publishing or with a delay

immediately

publish with a delay of  (0-10) minutes

at my best time settings [Info](#)

apply re-post [Info](#)

Enabling these features may lead to duplicate posts on social media.

## 3) Does your Website meet the System Requirements?

If your website does not load quickly enough, this can cause various issues for any system or platform trying to communicate with it. Therefore, please ensure that your website meets the [system requirements of Blog2Social](#).

## Additional helpful Guides

- [How to share multiple images in one post?](#)
- [How to share videos on social media?](#)
- [Why are my posts not being shared?](#)
- [The connection to the server failed. Please try again!](#)

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