

Troubleshooting for Error Messages

My Dashboard is freezing

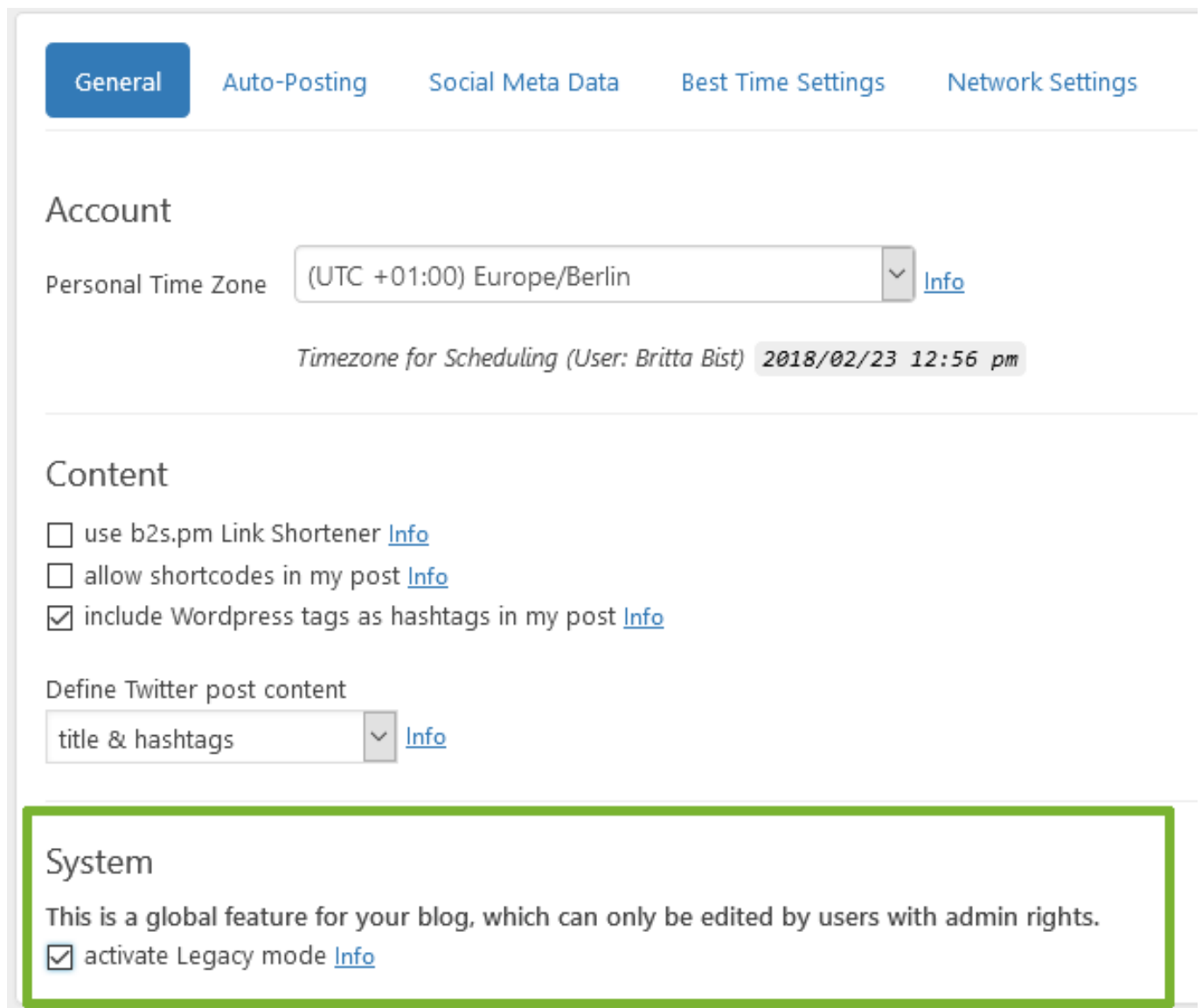
First of all, please make sure that your blog meets the system requirements for installing Blog2Social:

<https://www.blog2social.com/en/faq/content/1/58/en/system-requirements-for-installing-blog2social.html>

An overload or lack of server capacity can cause the Blog2Social dashboard to freeze or not load at all. If your website is hosted on a server with low server capacity, you can turn on the Blog2Social Legacy Mode to reduce server load. In Legacy Mode, the plugin will load contents one after the other (asynchronous loading) instead of loading all at once.

Some web hosting services also limit the number of outgoing connections. In this case, the Legacy Mode makes sure that connections to your social media accounts are loaded successively.

To activate Legacy Mode, go to “Blog2Social -> Settings -> General -> System” and tick the box saying “activate Legacy Mode”.



The screenshot shows the 'General' settings page for Blog2Social. The 'System' section is highlighted with a green border and contains the following content:

- Account**
 - Personal Time Zone: (UTC +01:00) Europe/Berlin [Info](#)
 - Timezone for Scheduling (User: Britta Bist): 2018/02/23 12:56 pm
- Content**
 - use b2s.pm Link Shortener [Info](#)
 - allow shortcodes in my post [Info](#)
 - include Wordpress tags as hashtags in my post [Info](#)
- Define Twitter post content: title & hashtags [Info](#)
- System**
 - This is a global feature for your blog, which can only be edited by users with admin rights.
 - activate Legacy mode [Info](#)

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Unique solution ID: #1123

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