

Troubleshooting for Error Messages

Social Media Networks Don't Load

If the page or the widget for your social network settings does not load, this is most likely caused by a lack of server capacity.

First of all, please make sure that your website meets the system requirements for installing and running Blog2Social:

<https://www.blog2social.com/en/faq/content/1/58/en/system-requirements-for-installing-blog2social.html>

An overload or lack of server capacity can cause the social media settings widget in the "Social Media Scheduling & Sharing " overview to load very slowly or not load at all.

If your website is hosted on a server with low server capacity, you can turn on the Blog2Social Legacy Mode to reduce server load. In Legacy Mode, the plugin will load contents one after the other (asynchronous loading) instead of loading all at once. Some web hosting services also limit the number of outgoing connections. In this case, the Legacy Mode makes sure that connections to your social media accounts are loaded successively.

To activate Legacy Mode, go to "Blog2Social -> Settings -> General -> System" and tick the box saying "activate Legacy Mode".

Troubleshooting for Error Messages

General

Auto-Posting

Social Meta Data

Best Time Settings

Network Settings

Account

Personal Time Zone

(UTC +01:00) Europe/Berlin



[Info](#)

Timezone for Scheduling (User: Britta Bist) 2018/02/23 12:56 pm

Content

- ☐ use b2s.pm Link Shortener [Info](#)
- ☐ allow shortcodes in my post [Info](#)
- ☒ include Wordpress tags as hashtags in my post [Info](#)

Define Twitter post content

title & hashtags



[Info](#)

System

This is a global feature for your blog, which can only be edited by users with admin rights.

- ☒ activate Legacy mode [Info](#)

Unique solution ID: #1125

Author: n/a

Last update: 2020-09-01 09:58