Troubleshooting for Error Messages

I can't connect my WordPress Website or Blog with the Blog2Social Browser Extension

With the [Blog2Social Browser Extension](#) you can share any links and articles you find while browsing. You can share your posts immediately on Twitter, Facebook, and LinkedIn, or you can save them as drafts for your content curation campaigns in your WordPress blog or website to schedule and cross-post them on more than 13 popular social networks with the [Blog2Social plugin](#).

Learn how to [connect your WordPress website with the Blog2Social: Social Media Poster Extension.](#)

Please make sure to install the Blog2social plugin in your WordPress backend to ensure full functionality of all features.

When you try to connect your WordPress blog to the Blog2Social extension, you might encounter one of the following messages.

The URL you entered cannot be reached. Please make sure that your website is publicly accessible.

If you get this message you either entered an invalid website address (maybe because of a typo) or your website can currently not be accessed publicly. This might be because it is a local installation or because your hosting service is currently not available. Please make sure that you have entered the right URL and test from another device whether your website can be reached.

The URL you entered is not a WordPress website. Please make sure to enter a URL belonging to a WordPress website.

Please make sure that the URL your enter belongs to a WordPress website. If the URL belongs to a WordPress website and you still get this error, access to your website is restricted due to a security rule.

You don't have the necessary rights to connect your WordPress website via XML-RPC. Please contact your admin.

Your website blocks access via XML-RPC. To connect your WordPress website to Blog2Social, access to the XML-RPC is necessary. Please contact your admin and ask them to resolve this.

Invalid Login data. Your username and password have to match the login data you use to log into your WordPress backend. Please Notice: A sign in on your Wordpress Blog is only possible without Captcha.

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Please check your login data for any typos. Make sure to type the data manually and not copy it to prevent any bank characters from being copied.
If you use a captcha to protect your website, it can't be connected to the blog2Social extension, as the captcha blocks the access.

You don't have the necessary rights to create a post on your connected WordPress website. Please contact your admin.

The WordPress user you connect needs to be allowed to create posts in the WordPress blog you connect. Please ask your blog admin to grant these rights to you.

Something went wrong. Please contact our support.

An unusual error has occurred. Please contact support via email to customer-service@blog2social.com and send a detailed description of what you did before you got the error as well as a screenshot of the error message and the surrounding windows.

When you try to save a draft on your WordPress blog with the Blog2Social extension, you might encounter one of the following messages:

Your connected website cannot be reached

If you get this message, your website is currently offline. This might be because your hosting service is currently not available. Please delete your browser cache and check whether her your website can be reached in your browser. Try to save your draft again when your website can be reached.

Your connected website is not a WordPress website

If the URL belongs to a WordPress website and you still get this error, access to your website is restricted due to a security rule. Please ask your admin to resolve this.

Invalid Login data. Please check your username and password

You login data has been changed since you connected to Blog2Social or your website now uses a captcha. Please re-connect your WordPress with the new login data. If you use a captcha to protect your website, it can't be connected to the blog2Social extension, as the captcha blocks the access.

You don't have the necessary rights to create a post in WordPress

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The WordPress user you connect needs to be allowed to create posts in the WordPress blog you connect. Please ask your blog admin to grant these rights to you.

could not be posted

An unusual error has occurred. Please [contact support via the Blog2Social Community](#) and send a detailed description of what you did before you got the error as well as a screenshot of the error message and the surrounding windows via private message.

>>> Get the free [Blog2Social Browser Extension](#)

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