

Troubleshooting for Error Messages

Sharing Imported Posts with the Auto-Poster- Things to check for Troubleshooting

With the Blog2Social Auto-Poster you can share your imported posts (posts created with another plugin or from a RSS feed) automatically across multiple social media accounts . If you run into any issue when setting up or working with the Auto-Poster, the following checklists will help you to check the necessary system requirements as well as the correct Auto-Poster settings.

Checklist

<input type="checkbox"/>	Check system requirements
<input type="checkbox"/>	Check Auto-Poster settings
<input type="checkbox"/>	Check available social networks (if the post didn't get shared on a specific network only)
<input type="checkbox"/>	Check settings of other users (if you work in a team)
<input type="checkbox"/>	Check Page Speed
<input type="checkbox"/>	Check Social Media Post Notifications

☐ System requirements

To ensure that the social networks can access the post information on your website at the time the Auto-Poster is triggered to send your post, it is important that your website meets the system requirements so that Blog2Social can work properly. The following guide will help you to check the system requirements: [>> System requirements for installing Blog2Social](#)

Please modify your website settings if necessary.

☐ Auto-Poster settings

The Blog2Social Auto-Poster provides you with the following way to schedule and share your posts automatically:

You will find the Auto-Post settings by clicking on the tab "Blog2Social" -> "Settings" -> "Auto-Post".

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Autoposter for Imported Posts Info

Set up your autoposter to automatically share your Imported posts, pages and custom post types on your social media channels.

Your current license: **Business** (share up to 100 posts per day) [Upgrade](#)

ON

1. Activate the Auto-Poster for imported posts

Available networks to select your auto-post connections:

- Facebook (Connections 2/15) [add/change connection](#)
Public Facebook Profile
Public Facebook Page
- Twitter (Connections 1/15) [add/change connection](#)
Public @username
- Google My Business (Connections 1/15) [add/change connection](#)
Public Business Profile
- Telegram (Connections 4/15) [add/change connection](#)
Public Channel
Public Group
Public Super Group
Public Bot

2. Select on which social media accounts your posts should be shared automatically after importing

3. Select whether you want your posts to be shared immediately after publishing or with a delay

Select to auto-post immediately after publishing or with a delay

- ☒ immediately
☐ publish with a delay of (1-10) minutes

4. Filter which posts should be included or excluded

☐ Filter Posts (Only posts that meet the following criteria will be autoposted)

Post Types ☒ Include (Post only...) ☐ Exclude (Do no post ...)

Post Categories ☒ Include (Post only...) ☐ Exclude (Do no post ...)

Select Categories

5. Save your settings

Save

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You can choose if the posts should be shared immediately or with a delay of 1-10 minutes and filter the posts types.

Please note: If you share imported posts it is important that the plugin uses the hook "transition_post_status" so that Blog2Social gets the message that there is a new post and can share it automatically.

□ Available networks

With the Blog2Social Auto-Poster for Imported Posts you can share imported posts, created with another plugin or from a RSS feed, automatically on the following social media networks:

- Facebook
- Twitter
- Google My Business
- Telegram

□ Settings of other users

Blog2Social works WordPress user based. Social Media connections and Blog2Social settings are not shared between users. Therefore, please be so kind as to make sure that every WordPress user who likes to share imported posts automatically

1. is activated for Blog2Social Premium
2. has the same auto posting settings
3. has the networks connected (Blog2Social -> Networks)

If the user who you like to share posts automatically is not activated for Blog2Social Premium yet, you can activate your license for this user. You can see how to do this in the following instruction:

[>> Team options: How to manage license keys and social network accounts for multiple users](#)

□ Page Speed

Blog2Social shares your posts automatically. Therefore, a constant connection between Blog2Social and your website is important. This connection is influenced by the performance of your website. You can check the performance with the Page Speed Insights Tool here: <https://developers.google.com/speed/pagespeed/insights/>

Please check the performance together with your admin or hoster and perhaps get a more performant webpack.

□ Notifications

It might be that your post could not be shared. Then you will find this post in the tab "Blog2Social" -> "Site & Blog Content" -> "Notifications". By clicking on "Details"

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you can check if you get any notification to see why the network could not process the data of this post.

When you have checked all the mentioned points you can take a look into the following guide where is explained how to share your imported posts automatically:
[>> How to auto post imported RSS feeds and blog posts on Social Media](#)

If you like to share your WordPress posts and pages automatically, you will find the checklist for the Auto-Poster for WordPress posts and pages here:
[>> Sharing with the Auto-Poster- Things to check for Troubleshooting](#)

Unique solution ID: #1188

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Last update: 2021-04-27 11:15